

**Telluride Regional Medical Center Board of Directors**

**Minutes: February 24, 2017**

**Attendance: Richard Betts, Carol Kammer, Robert Pinkert, Davis Fansler ,Richard Cornelius**

**Staff: Sharon Grundy, John Gardner, Amy Tokarz, Julie Wesseling, Kate Wadley, Diana Koelliker**

**Guests: Renee Marr ( phone) , Dr. David Mallet**

| <b>AGENDA</b>          | <b>TOPIC</b> | <b>DISCUSSION</b>  | <b>RECOMMENDATIONS/ACTION</b>   |
|------------------------|--------------|--|---|
| Call to Order          | 8:30         | Richard Betts called the meeting to order  |   |
| Approval of Minutes    |              | Carol moved to approve minutes. Robert Pinkert seconded.   | Minutes approved  |
| Medical Staff Report   | None         | None   |   |
| Administration Reports |              |  |   |
| CEO Report             | CEO Report   | <ul style="list-style-type: none"><li>• --John reports that yesterday he attended a demographics workshop at the library. The workforce discussion to support the community reminds us that we will need a workforce plan/strategy as we move forward with the development of the hospital.</li><li>• Hospital Provider Fee – a tax from hospitals goes into Medicaid and then Feds match it, netting \$390M in funding for the Medicaid program. The assessment/tax is considered in the Tabor equation. There is an effort to make the Provider Fee a State Enterprise Program to get the fee out of the tax revenue equation.</li></ul> | Stay tuned regarding Gallagher and Tabor...John will keep an eye on it and report back. |

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|           |       | <ul style="list-style-type: none"> <li>• Carol asked that the response rate for the press satisfaction survey be included on the dashboard. Has it improved with the I pads? John provided information – 150 Ipad responses from PC and 144 from ED, 21 from PC and 6 from ED ( survey monkey)</li> <li>• Days in AR, set goal for 40, which would make us a rock star among our peers. January was horrible month for days in AR. ED runs higher than PC—getting bills dropped and insurance seems to take longer for ED claims. Billing is working hard to improve.</li> <li>• We are in the process of moving money from WF to Alpine, beginning to route deposits to Alpine</li> <li>• MyLoans- Bank of Colorado – paperwork has been signed and approved. Communication will go out to patients soon.</li> </ul> | <p>The Board requested that an update is provided at the next Board Meeting to discuss how the Days in Accounts Receivable are being reduced.</p> |
| ED Report | Diana | <ul style="list-style-type: none"> <li>• Numbers down by about 10% in January and currently up by about 10% for the visits in ED for this month.</li> <li>• QA- Carol commenting on “remarkable saves” and the excellent care being provided by our staff. The trauma team activation and mental health first aid are the two new quality indicators that will be reported on the monthly dashboard.</li> </ul>   |   |

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|                             |  | <ul style="list-style-type: none"> <li>• TRMC is a Level V. The staff is required to do a trauma team activation, meaning if a patient meets certain requirements, all members of trauma team (MD, RN, Rad tech) need to be present when patient arrives.</li> <li>• #2 Mental health focus- add question regarding self-harm or harm to others, which will trigger further exam and referral. And a domestic violence screening question as well.</li> <li>• Mental health first aid training for all clinic/ED/FD employees will be offered in March.</li> </ul>  | <p>Recommend communicating to public that we are focusing on mental health. Maybe explain to patients that we need to ask certain questions to determine type of appointment.</p> |
| <p>PC Department Report</p> |  | <ul style="list-style-type: none"> <li>• Sharon reports that Primary Care is filling 18 provider shifts per week and averaging 16.5-17 patients per provider shift.</li> <li>• Checks coming in for CPC+ (federal advanced payment model/grant).</li> <li>• Paula coming back March 1<sup>st</sup>.</li> <li>• All responses positive to Christine Mahoney and what she offers to the community.</li> <li>• The Board asked about wait time to get appointments . Approximately 5 spots per provider are left for same day appointments. Wait time for appointments with Dr. Grundy is 2-3 months and 6 weeks for Dr. Mahoney. Dr. Grundy is not accepting new patients.</li> </ul> |   |

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| Finance Dept Report   |                 | <ul style="list-style-type: none"> <li>Julie reported that the Medical Center revenues are \$32,000 over budget. The largest variance is \$16,000 in employee hard costs that we expected but did not pay and by different classifications as we modify our accounting system. The Net income was \$11,000 over for January.</li> <li>Following discussion about cost classifications, it was requested that more detail be provided for professional services.</li> </ul>   | Administration will look deeper into how line items are grouped and make revisions as needed. |
| TMC Foundation Report |                 | <ul style="list-style-type: none"> <li>2016 was a great year for the foundation with \$300,000+ donated.</li> <li>There is an overall positive support from community for TRMC and staff. The community worries about the stresses that our employees experience.</li> <li>Kate is in the process of planning next Women's Give event.</li> <li>Kate reported on the activities of the Communication Committee to educate our community on the services we offer.</li> </ul> |   |
| Other Reports         | Land/Facilities | Richard Betts reported talks continue with SMVC. They have asked for a month to get back to us and have agreed to meet/discuss early to mid-March. Talks also continue with Lawson Hill HOA. Nothing more definitive to report.  |   |
| Old Business          |                 | Richard Betts and Carol have worked with John to format his goals. They state they have one last "tweak" before those are finalized.   |   |

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| New Business        | Resolution of Regular Meetings ( corrected) | Stating that meeting of posting the dates of meetings, changing from “ last Friday” to 4 <sup>th</sup> Friday of the month.  | Robert Pinkert motioned, Carol Kammer seconded the motion. Resolution passed. |
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| Public Comment      | Dr. David Mallett                           | Dr. Mallett spoke. He is curious about SMVC property that is available for the site. Concerned about proximity to water treatment facility. Asked about RV site as consideration for facility. Per Richard Betts size configurations and traffic impacts keep that site from being the first choice for a facility site. |   |
| Public Adjournment  | 9:54am                                      |  | Robert Pinkert motioned to adjourn, motion seconded. Meeting adjourned.       |
| Meeting Adjournment |   |  |   |

Signed \_\_\_\_\_

Carol Kammer, Board Secretary