



<b>Policy: Website Accessibility Policy</b>	<b>Department(s): Communications</b>
<b>Approval Date: 6/17/2024</b>	<b>Effective Date: 6/17/2024</b>

### **Policy**

The Telluride Hospital District (THD) is fully committed to providing accessible facilities, elements, and channels of communication to all members of the public. As part of this commitment, THD has a policy of providing an accessible website compatible with the Web Content Accessibility Guidelines (WCAG 2.1) and commercial screen reading software. All features of the website are coded to allow individuals with vision and other impairments to understand and use the website to the same degree as someone without disabilities. We welcome feedback and can often resolve issues in a timely manner if they arise.

If you need any special assistance or accommodation, please contact our accessibility officer or call us at 970-728-3848.

### **Ongoing Compliance Information**

#### **Web Compliance Officer**

THD has designated Wil Crossland as its web compliance officer for website disability-related accommodations. The web compliance officer has received training in website accessibility and updates the site in accordance with those best practices. Contact our web compliance officer to report an issue.

#### **Compliance Procedures and Reports**

In addition to annual testing with users with a wide range of disabilities and coding our website to WCAG standards, THD regularly scans its website to ensure ongoing compliance and makes timely changes to any inaccessible items, if any are found. In our ongoing commitment to transparency, we make the last three months' reports available to the public upon request.

#### **Linked Documents and Third Parties**

Please note that this site may link out to third-party websites, such as state or federal agencies, that do not have accessible content. This site may also include documents provided by third parties included in our agenda packets, for example. While we cannot control the accessibility of content provided by third parties, we are happy to assist any member of the public with reading and accessing content on our site.

#### **See an opportunity for us to improve?**

Please contact our web compliance officer, Wil Crossland ([wcrossland@tellmed.org](mailto:wcrossland@tellmed.org)), or call us at 970-728-3848.

**Report an Accessibility Issue**

We are committed to your ability to access all content. Per THD's internal processes, issues or requests for accommodation can be reported to the web compliance officer via the contact methods above and will be responded to by the web compliance officer or designee within 3-5 business days.

*When reporting an accessibility issue, please provide the following information:*

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Page(s) where you experienced an accessibility issue: \_\_\_\_\_

Description of accessibility issue:

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